

NEWSLETTER



NAAG has achieved
ISO/ IEC 27001:2013 certification



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WELCOME /INTRODUCTION

Hello and welcome to the second edition of the North American Aviation Group Inc Newsletter! It feels like just yesterday we were sending out our first newsletter of 2019—actually, it was exactly five years ago! Time flies when you're busy exploring new business opportunities worldwide. At NAAG, we're dedicated to keeping our revenue channels thriving and innovative.

As we celebrate 25 years of Sri Lankan Travel, we want to take a moment to express our heartfelt gratitude to everyone who has been part of this incredible journey. While it's impossible to mention everyone by name without the risk of overlooking someone, please know that each contribution—both from past and present staff—has played a vital role in our success. Thank you all for being part of this beautiful adventure!



“



As we mark our 25th anniversary, I am both humbled and honored to reflect on the incredible journey we have undertaken together. This milestone is a powerful reminder of our collective achievements and the unwavering commitment that has driven our success over the past quarter-century. Over the years, we've navigated challenges, seized opportunities, and reached significant milestones. These achievements are a testament to our collective effort, creativity, and dedication. As we celebrate this significant anniversary, it is also a time to look forward with excitement and optimism. I want to extend my deepest gratitude to each of you, both past and present for your dedication and contributions. Your commitment has been the cornerstone of our success and the foundation for our future. Together, we will continue to build on our legacy and achieve even greater heights in the years to come. Thank you for being an essential part of this journey. Here's to celebrating our past achievements and to the many successes that lie ahead.

Dillan Ariyawansa

Chief Executive Officer

“



As we celebrate our 25th anniversary, I want to extend my heartfelt congratulations to each of you and express my profound gratitude for your dedication and hard work. This milestone is a testament to the collective efforts, resilience, and unwavering commitment that have shaped our journey over the past quarter-century. Reflecting on our 25 years, it's remarkable to see how far we've come. From our humble beginnings to becoming a leader in our industry, our growth and success are a direct result of the incredible talent and passion that each of you brings to our organization. As we look ahead, we are excited about the future and the opportunities it holds which will continue to drive our success and growth. I am confident that with the same dedication and teamwork that have brought us to this milestone, we will continue to achieve great things. Thank you for your exceptional contributions and for being an integral part of our story. Let's celebrate our past accomplishments and look forward to the many successes that lie ahead. Here's to the next 25 years of innovation, growth, and success together!

Chanaka Olagama

Chief Operating Officer

ABOUT US

OUR HERITAGE

The journey of Sri Lankan Travel began in October 1999, with its headquarters at the World Trade Center in New York, USA. Following the destruction of the WTC, the company relocated to Metropark, Edison, New Jersey. As our business grew, we moved to a state-of-the-art office in the prestigious Alfieri Building at 33 Wood Avenue South, Suite 600, Iselin, New Jersey, USA. This modern facility is equipped with advanced communication and reservation systems, ensuring easy access for passengers and travel agents. In addition to our New Jersey headquarters, we are proud to have expanded our presence with offices in Australia, Canada, and Sri Lanka. This global expansion reflects our commitment to providing exceptional service and connecting travelers around the world.

COMPANY OVERVIEW

Our vision is to be the most preferred business partner by offering dedicated and incomparable values to our principals.

In everything we do, we are always dedicated to **Our Mission**; To be a trusted and loyal partner for Principals who seek a constantly reliable and quality customer service provider for their passengers and shippers.



Our strength lies in handling over 10,000 agents in USA, 1,800 in Canada and over 5,000 agents in Australia and New Zealand with utmost dedication and professionalism for years. In fact, our longstanding professional relationship with online portals such as Expedia, Travelocity, Priceline and Vayama has enabled our team of experts to provide a quality service that not only satisfies but exceeds the expectations of our principals.

Our offices, located across the globe, possess a wealth of knowledge on distribution patterns, market behaviors, and customer requirements in relation to travel, logistics, shipping, and freight forwarding industries.

Today we represent over 10 Principals and subsidiary companies operating as Airlines (Passenger & Cargo) Shipping Lines, Freight Forwarders, and Logistics providers in the USA, Canada, Mexico, the Caribbean, Australia, New Zealand, Ukraine, and Moscow.



JOURNEY THUS FAR...

1990

Colombo Express Inc – USA

Sri Lankan Travel Inc–USA

1999

2005

Sri Lankan Travel Inc – Canada

North American Aviation Group Inc – USA & Sri Lanka

2010

2012

World Aviation Services INC – USA

Sri Lankan Aviation Group (Pty) Ltd – Australia

2012

2017

Sri Lankan Aviation Group (Pty) Ltd – New Zealand

North American Freight Liners INC – USA

2017

2018

Destination Travel & Tours Ltd – Ukraine

Liveez (Pvt) Ltd – Sri Lanka

2019

2019

Naag Holidays (Pvt) Ltd – Sri Lanka

North American Aviation Group (NAAG) UK Ltd

2019

2019

Modish by Monali (Pvt) Ltd

North American Aviation Group – Mexico

2020

2023

Luxury Travel Experiences (Pvt) Ltd

SDA Hospitality Group (Pvt) Ltd

2024

NEW VENTURES



Luxury Travel Experiences (Pvt) Ltd (Small Luxury Accommodation Sri Lanka)

Our business development includes launching a dedicated B2C website specializing in Small Luxury Accommodations in Sri Lanka. Our vision is to become the top choice for villa seekers in Sri Lanka by offering flexible and innovative solutions. Through our platform, we will provide a variety of options, including complete package tours with air tickets, villa-only bookings, and à la carte services. All of this will be supported by a state-of-the-art itinerary-building platform to ensure a seamless and personalized experience for our customers.





Spoons?

MOUNT LAVINIA

Introducing Spoons, an Exclusive BYOB Restaurant,
nestled in the heart of Mount Lavinia
featuring a delightful wine collection
& mouthwatering menu options

Eat-Drink-Family-Friends-Live Music
WINE CELLAR | TERRACE | PRIVATE DINING



Coming Soon



Bronze Sponsor for Asian Academy Of Commercial Studies Graduation Fashion Show 2019

Modish by Monali proudly served as the Bronze Sponsor for the Asian Academy of Commercial Studies Graduation Fashion Show 2019, supporting over 100 graduates on this special occasion. The event celebrated the hard work and achievements of the graduates, and Modish by Monali was honored to play a part in recognizing their accomplishments and fostering their passion for fashion and creativity.



Masquerade Ball 2023 at Ladies College

Modish by Monali participated in the Masquerade Ball 2023 held at Ladies College on November 24, 2023. This enchanting event brought together a vibrant community, and Modish by Monali was thrilled to showcase its latest collection, adding a touch of elegance and style to the evening's festivities.



Colombo Express, a leading shipping company for over 30 plus years, specializes in transporting personal goods from the U.S. to Sri Lanka. Based in Edison, NJ, the company serves the Sri Lankan expatriate community with reliable, high-volume shipments and has earned numerous accolades for its commitment to excellence.



ACHIEVEMENTS & AWARDS

NAAG HAS ACHIEVED **ISO/ IEC 27001:2013** CERTIFICATION FOR ITS INFORMATION MANAGEMENT SYSTEM

North American Aviation Group Inc (NAAG) has achieved ISO/ IEC 27001:2013 certification for its Information Management System, a significant milestone. This prestigious certification was presented by Bureau Veritas, a global leader in testing and certification services. Shan Nanayakkara, Country General Manager of Bureau Veritas Lanka, presented the certificate to Chanaka Olagama, NAAG's Chief Operating Officer, marking a pivotal moment in our journey towards information security excellence. This certification underscores NAAG's commitment to the highest standards of information security and data protection. We look forward to delivering even greater value to our clients with the added assurance of ISO/IEC 27001:2013 compliance.



LIVEEZ®

HOME AUTOMATION PROJECT IS SUCCEEDING EFFICIENTLY!

Our 8,000 sq ft duplex apartment home automation project at The Elements Apartments in Rajagiriya is progressing smoothly. This upgrade will introduce a new level of comfort and convenience to our living space. We are also exploring additional business opportunities in Sri Lanka. Liveez offers five solutions—lighting, comfort, security, music, and entertainment—allowing customers to customize their smart home experience based on individual needs. Enjoy the ultimate in luxury and comfort with our tailored smart home living solutions.



SEEKING INSPIRATION FOR **LIVEEZ**

The Smart Home Expo 2024

The Smart Home Expo 2024 – Mumbai, India's largest trade show for Smart Home Technology, IoT, and BMS systems, was meticulously organized with experiential centers. Attending the expo was an incredible experience, especially visiting the Control4 and SnapOne stalls. The products on display reaffirmed the innovations in home automation technology. This event provided a fantastic opportunity to explore the latest advancements and network with industry experts. I am excited to bring back new ideas and insights to our projects at LIVEEZ. Here are some snapshots from the expo—truly a great experience!



CEDIA Training and Membership

CEDIA, representing the professional home automation industry, offers valuable training. I was certified in Next-Generation Wireless Networking, Deep Dive into Video Display Technology, and Benefitting from BMS in Residential Projects. These certifications enhance my expertise and ensure LIVEEZ stays at the forefront of smart home technology. The training sessions provided deep insights, which I am eager to apply in our projects.

Crestron HQ Campus

I visited the Crestron HQ Campus and Customer Experience Center in Bangalore, India. Thank you to Aravind Arunachalam, Technical Sales Engineer, for presenting Crestron products. I also met Anand Abraham, Sales Director for Crestron India, and had a productive discussion about Crestron solutions. After visiting the test lab and learning about the R&D process, I am more confident in the product than ever. This visit has reinforced my belief in Crestron's innovative solutions for our projects at LIVEEZ.



PHB

One Life to Live

The Penthouse Project for Liveez has been a remarkable success for the Liveez team. Their relentless hard work and unwavering commitment to this project have truly paid off. This innovative smart home showcases a modern lifestyle, integrating state-of-the-art systems designed to enhance everyday living.

Visitors are now invited to explore the model house, which features a comprehensive range of cutting-edge solutions. From intelligent lighting systems to advanced Guest Room Management, the penthouse exemplifies the future of smart living. Additionally, the project includes robust networking solutions, efficient electrical wiring, and a seamless web development framework, all designed to provide an exceptional living experience.

The experience center encapsulates the essence of modern living, making it a must-see for anyone interested in the latest in smart home technology and design. Join us to witness the future of luxury living!



CSR PROJECTS

WALK FOR CANCER 2023

We are humbled to reflect on the "Walk for Cancer 2023", hosted by the Sri Lankan Cancer Society, which was held on the 29th of July 2023. The inspiring event took place at the esteemed Women's International Club, in the heart of Colombo 7.

As proud Silver Sponsors of this significant event, we at NAAG were deeply moved to see participants from diverse backgrounds coming together, united by a shared commitment to make strides against cancer. We believe that our collective efforts can foster hope and catalyze change in our fight against this disease. We're incredibly grateful to have had the opportunity to contribute to this noble cause and we'd like to express our heartfelt gratitude to everyone who participated and supported the event.

The "Walk for Cancer 2023" has once again shown us that when we join hands, we are stronger together. Here's to a future free of cancer, and to the unwavering resilience of those who battle it.



**LET'S
CONTINUE
TO WALK
TOGETHER
TOWARDS A
HEALTHIER
WORLD!**



DONATIONS

Dry rations to families in need -2023

Mr. Dillan Ariyawansa, the Chairman / CEO of North American Aviation Group donated essential dry rations to underprivileged families.

Lunch at Methsarana child rehabilitation center -2024

We provided lunch to the children at Methsarana Rehabilitation Child Development Center. Discussions about future renovation for the rehabilitation center were also held while the little ones heartily enjoyed their meal

**DONATE
TO
MAKE A
CHANGE**



MARKETING & PROMOTIONAL ACTIVITIES

AUSTRALIA-MELBOURNE

SriLankan Airlines Melbourne Marathon Festival 2023

SriLankan Airlines was the Airline Partner and title sponsor of the 2023 Nike Melbourne Marathon Festival, Australia's key athletics event, covering the 10km, 5km, and 3km races. The festival featured unforgettable moments.

SriLankan Airlines applaud the dedication of all the participants in the 10 Km run and feel privileged to have been part of this historic Marathon Festival since 2017. The National Carrier, SriLankan Airlines, takes pride in showcasing our country to the world through top-tier sporting events.



Great Ocean Road Running Festival 2023

SriLankan Airlines is proud to be the title sponsor of this year's 6 km Run of the Great Ocean Road Running Festival 2023! The National Carrier is proud to take our country to the world through world-class sporting events. Currently, the Airline connects Melbourne and Colombo with daily services and Sydney 3 times a week.



MARKETING & PROMOTIONAL ACTIVITIES

UNITED STATES OF AMERICA

East Coast Cricket Festival 2023

East coast cricket festival of USA was held on June 2023, sponsored by SriLankan Airlines GSA for USA (North American Travel Services.) and the winner was awarded a Sri Lankan Airlines air ticket. For the past 15 years SriLankan Airlines GSA for USA sponsored for this Sri Lankan community event.

The event organized by the Ananda College Old Boys' Association and the ten Sri Lankan schools participated in this event. The East Coast Cricket Festival has undoubtedly established itself as the biggest and most looked forward to Sri Lankan community event in the East Coast of USA. !

GBTA Convention 2023

The 54th annual Global Business Travel Association (GBTA) Convention, a notable event in the corporate travel industry, was a hub of excitement and anticipation. The GBTA Convention 2023 was held on August 13-15 at the Kay Bailey Hutchison Convention Center in Dallas.

North American Travel Services – USA the GSA for SriLankan Airlines represented SriLankan Airlines at the GBTA Convention 2023. We are delighted to have been a part of the GBTA Convention 2023, the most well attended travel trade event in USA, connecting with industry leaders, sharing insights, and exploring new horizons in the world of business travel. Let's shape the future of travel together!



EMPLOYEE TRAINING & DEVELOPMENT OPPORTUNITIES



Personal Development Training Program

Employee training programs are an essential element for any business nowadays. We are excited to announce that the NAAG has conducted a Personal Development Training Program held on January 2023, and the NAAG team has participated and completed it successfully. This program is designed to help individuals to reach their full potential and achieve their goals. We are grateful to have Mr. Prassanna Pathmanathan as the driving force behind this initiative and would like to extend our gratitude to him for his dedication and hard work. The workshop /training session was well participated in and appreciated by all staff.

Fly Smiles Training Program

We're pleased to share that SriLankan Airlines recently held a FlySmiles Training Program, which the NAAG team successfully completed. The workshop was well - attended and received positive feedback from all participants

Basic Fares & Ticketing Training Program

SriLankan Airlines recently held a Basic Fares & Ticketing Program, which the entire NAAG team attended and successfully completed. The session saw active participation and positive feedback from all attendees

**BEFORE YOU ARE A LEADER,
SUCCESS IS ALL ABOUT GROWING YOURSELF
WHEN YOU BECOME A LEADER,
SUCCESS IS ALL ABOUT GROWING OTHERS.**



The thrill of our 3rd Internal Cricket Match 2023 at Turf, Colombo still lingers

Our teams showcased exceptional skills and true sportsmanship. A massive congratulations to the winning team for their splendid performance - your victory is well - deserved! And to all participants, thank you for making the day memorable. At NAAG, we're more than just a team, we're a family. Here's to the spirit of cricket and looking forward to more victorious moments!





TALENTUM'24

THE NAAG STAFF MEMBERS SHOWCASED THEIR SPECTACULAR TALENTS AT THE NAAG TALENT SHOW HELD ON THE 6TH OF JULY 2024.





TALENTUM'24



CUSTOMER COMPLIMENTS

FAZAL



Greetings and hope you are keeping well. I wanted to take a moment to bring to your notice on how Sajadh Ali is handling your Oman Air GSA in pushing the product. He is an excellent resource, responds to all of our queries at a lightning speed and makes great effort in connecting with my team and updating them with product knowledge and provides a host of options on how we can sell WY and still offer our clients a good value for money. We may not be selling much on WY but certainly it is encouraging to increase the impetus in pushing your product. Congratulations on having the eye to pick good resources.

SAJADH



PHILIP



I really want to appreciate one of your team members named Stephan he went out of the Box and helped me so much. I was working on your website for 2 hours to get the 3 seats together for my mom (sr citizen) my son (5 yrs) and my wife. I called your number so many times one guy clearly deny he can't help and disappeared on call. I was so so unhappy with Srilankan Airlines. However, this guy really changed my perspective towards Sri Lankan Airlines. Stephen is humble, proactive and very good at product knowledge. Good Job man. People like him are an asset to a company. Thanks again for your help. Keep up the good work!

STEPHAN



PREMANATH



I just thought of sending you my appreciation to SriLankan Airlines office staff here in Melbourne, particularly to Yushna who did a fabulous job when planning the trip. Yushna was amazing in understanding and quick to calm my anxiety with the trip. Had a few effective conversations with her where she was able to quickly understand my needs and also assisted with the best options available. I really like the service.

Please keep up the good service!

YUSHNA



CUSTOMER COMPLIMENTS



LEENA

I take this opportunity to Thank you for your tremendous help in organising seat allocation for my two clients who were travelling in a rush to attend their Wedding through Booking Refs: 5KQFAU and 6WTPG5. You've got such an amazing work ethic. I am fortunate to be able to witness and work amongst an industry expert such as you. I believe your work will bring joy to many people in the future. May your excellent customer satisfaction creativity shine bright in the days to come.

VENURA



UBAID

AKESHI



I am writing this email to express my gratitude for the excellent customer service I received from Ms Akeshi. She was very patient in a difficult flight re-booking process after multiple previous cancellations. She was well mannered and respectful throughout. Ms Akeshi went above and beyond to accommodate my request. This was a job well done by her!



NAOMAL

I felt obliged to send this further to the professional and competent service by the staff manning the Melbourne operation. My matter was related to my wives and mine return flights to Colombo from Sydney. Today it was handled finalised by Ishaka and the earlier occasion by Priya. I cannot be blinded to the stellar service provided by these individuals with a positive resolution and hope their tribe increases. They are an asset to Srilankan Airways.

PRIYA



SHANAYA

ALISTER



I just spoke to Alister Parys on +61 3 8400 4353 regarding changing my flight details for 2 bookings: 5DLCL5 (Shanaya Minali Nanayakkara) and 5D5E4D (Joseph Conrad Castor). He was very efficient, courteous and kind. He found me the best flight options for the cheapest possible flight changes. I wish to thank him and hopefully you give him a raise in his salary.

STAFF TESTIMONIALS

Ajith De Alwis



I began my career with Air Lanka / SriLankan Airlines in 1981, where I spent 24 years managing specialized markets and key accounts. In January 2005, I joined SLT/NAAG, a company that goes beyond traditional airline general sales to provide valuable insights into airline and industrial business ethics. This role has positioned me as a leader in airline marketing and sales in North America. I have actively participated in numerous industry conventions to stay updated on the evolving North American market. I have also trained staff in innovative techniques aligned with our business model, played a crucial role in developing new market segments, and secured corporate partnerships to enhance revenue for SriLankan Airlines and NAAG. I was instrumental in initiating "Global Agreements" for SriLankan Airlines and onboarding various OTAs. I celebrated 19 years of service with NAAG on January 24, 2024. Additionally, I have over 8 years of international experience, having served as Country Manager for SriLankan Airlines in Kuwait, Bahrain, and Qatar.

Maria De Souza



Joined SLT in April 2007 as Supervisor Reservations & Ticketing.

Immensely grateful to Dillan for sending me on a tour of beautiful Sri Lanka in 2010. It was amazing to tour the countryside and experience the SL culture and local hospitality. In 2015, was promoted as Sales Manager Canada. Privileged and proud to be part of NAAG team for so many years. Heartfelt Congratulations on NAAG's 25th Anniversary!

STAFF TESTIMONIALS

Damith Thennakoon



I started my career at NAAG 15 years ago and as a CFO, I have been privileged to lead

the finance team and contribute to the strategic direction of the company. As we celebrate the 25th anniversary of NAAG, I am excited about the future of the company. With a strong foundation and a talented team in place, I am confident that we will continue to thrive and remain at the forefront of the aviation industry for years to come. I am grateful for the opportunities I have had at NAAG and look forward to many more years of success and innovation.

Dilshan Pitawalge



As an aspiring Business Management undergraduate, I took my baby steps into the

corporate world by joining NAAG Inc. in 2009. Within my journey with NAAG Inc. I was lucky enough to work in many SBUs across multiple geographic locations, gathering a plethora of versatile experiences with the guidance of my seniors. I managed to climb up the ladder to become the "National Sales Manager" for Australia & New Zealand with a humble beginning as a "Back-office Ticketing & Sales Support Agent" for America 15 years ago. Whilst our journey has been volatile & challenging in certain phases due to various factors, it is commendable that we've managed to get over the touchline all the time through teamwork, which is our greatest asset at NAAG Inc. As I continue my journey of learning and exploring in this wonderful organization, I take this opportunity to wish all the past and present stakeholders of this fraternity best of luck, on its 25th anniversary.

STAFF TESTIMONIALS

Kasun Lakshitha



Celebrating our 25th anniversary fills me with pride as I reflect on our journey. When I joined,

we were a small team focused on IT support for the aviation industry, with just two people in the IT department. Today, we've expanded into home automation, hospitality, and outbound tourism, growing our IT team to seven dedicated professionals. One of our proudest achievements is transforming "Colombo Express" into a fully automated system, aiming for completion by early 2025. We've also migrated to a leading Cloud PBX system, managing it entirely in-house, and our IT infrastructure is now 100% cloud-based. Our commitment to excellence is recognized with the ISO 27001:2013 certification, affirming our high standards in information security. I am excited for our future and grateful to be part of this incredible journey.

Nicky Fernando



I work at Colombo Express Cargo as a versatile warehouse manager, with

over 18 years of experience in warehouse operations, baggage clearing, and documentation. In my role, I oversee inspection and transportation processes, compile accurate cargo manifests, check for shipping errors, coordinate and verify the proper dispatch of cargo shipments (particularly with Sri Lankan customs), and liaise with consignees to provide updates on their cargo clearance. Additionally, I handle all arrangements for door delivery and ensure the proper handling of goods. Having been with the company for many years, I am proud to be part of Colombo Express Cargo as we celebrate our 26th anniversary. Through many ups and downs, I am grateful for the guidance and support provided by Mr. Dillan and Mr. Nishan. I would like to take this opportunity to wish the company a happy 26th anniversary and many more years of success to come.

STAFF TESTIMONIALS

Yurandi De Soysa



NAAG is the place where I would proudly call my 'second home'. I joined here as a Sales Support

and ticketing agent back in 2017 when I was only 21 years old. 7 years later today, I stand tall as the Call Centre Manager, a position once merely a dream shimmering on the horizon. If not for Dillan and Chanaka I would have never achieved it. Their unwavering support, mentorship and belief in my capabilities propelled me towards this pinnacle of achievement. In my role as Call Center Manager, I have been fortunate to collaborate with an outstanding team, each member possessing a wealth of talent and a dynamic personality. Together, we've formed a cohesive unit that thrives on diversity and innovation, making every day a rewarding journey of growth and success. NAAG is a homely place with a superb environment to work along with an amazing team. At NAAG, every voice is heard, every idea valued a nature that fosters both personal growth & professional excellence. NAAG isn't just a workplace; it's an oasis of inspiration, where dreams take flight, and bonds are forged in the crucible of shared vision. Wishing NAAG all the very best for a future filled with boundless success and achievement. Here's to an incredible journey ahead!

Lisa Dosanjh



Congratulations to NAAG on reaching its 25th anniversary! Here is a message to express

gratitude and pride: I am incredibly proud to be part of NAAG as we celebrate proud 25th anniversary. Working with this esteemed company for the past two years has been a rewarding experience, thanks to the exceptional staff collaborations and the unwavering support from higher management. I am grateful for the opportunity to contribute to our shared success and look forward to many more years of growth and achievement together. Happy anniversary, NAAG!

STAFF TESTIMONIALS

Sajadh Ali



I'm excited to reflect on my journey with North American Aviation

Group Inc (NAAG) over

the past eight years and eight months. I began as a Sales Support and Ticketing Agent, driven by a passion for aviation and customer service. NAAG's commitment to being a trusted partner has deeply resonated with me. Starting with the UL Canada Team, I learned Reservations and Ticketing under the mentorship of Ajith, Maria, and others. In 2018, working with Oman Air USA under Chanaka and Henry broadened my industry knowledge. A key milestone was our appointment as the General Sales Agent (GSA) for Oman Air in Canada in 2019, which provided significant growth and exposure. Despite the challenges of the Covid-19 pandemic, NAAG's support remained steadfast. With Henry's departure, I took on more responsibilities managing Oman Air's operations in the USA and Canada, benefiting from Chanaka's continued mentorship. I've progressed from Sales Support Agent to Assistant Manager, and I'm excited about future opportunities to contribute and grow with the team. Thank you all for being part of this journey.

Jerit Fernando



As I reflect on my time here at NAAG, I'm filled with gratitude and excitement for the

experiences and opportunities I have encountered. From the moment I joined the team, I have been welcomed with open arms and supported in every step of my journey. One of the most remarkable aspects of working at NAAG has been the continuous learning and development opportunities available to all employees. NAAG is committed to our growth. This commitment has allowed me to expand my skill set, stay current with industry trends, and feel confident in my ability to excel in my role. The sense of community and teamwork here is unparalleled. It's inspiring to work alongside such talented and passionate individuals who are always willing to lend a hand and celebrate each other's successes. I am proud to be a part of a company that not only values its employees but also strives to make a positive impact on our clients and the community. Thank you to everyone who has made my experience here so rewarding. Here's to many more successful years together!

STAFF TESTIMONIALS

Manori Perera



Congratulations to NAAG on its remarkable 25th anniversary! I am incredibly proud to be

part of NAAG, having joined in October 2023. It's an honor to work for a company that truly prioritizes its employees, clients, and community. My time here has been incredibly rewarding and has provided me with invaluable experience as an HR professional.

Ranil Yasawardhana



I have had the pleasure of working under Mr. Dillan since 2010, and my experience here has been

incredibly rewarding. Reflecting on our journey together, I am proud of what we have achieved as a company. I also want to acknowledge the numerous benefits we received, especially during the challenging times of the COVID pandemic. I am truly grateful to be part of this team and for Mr. Dillan's guidance. Wishing Mr. Dillan and the company continued success in the future!

Prabath Pathirana



Since 1999 I've been working as a driver under Mr. Dillan Ariyawansa, who's the head of this

company. I joined the company in 2009 and have continued in this role since its establishment. Throughout my time here, the company has treated me exceptionally well, showing great kindness and respect to all its employees. In addition to my salary, I have received numerous benefits throughout my career. Mr. Dillan Ariyawansa has generously supported me by providing funds to build my home and assisting with my children's education. I have also been invited to company trips, special events, and foreign tours. My career as a professional driver has been greatly enriched by the opportunities and support provided by the company. I remain dedicated to serving Mr. Dillan Ariyawansa with honesty and fidelity. I am deeply grateful to Mr. Dillan Ariyawansa and the company for their appreciation over the past 25 years. I wish Mr. Dillan Ariyawansa and North American Aviation Group continued success on the 25th anniversary



THANK YOU

